

ANNUAL IMPACT REPORT

JULY 1, 2020 - JUNE 30, 2021



A MESSAGE from our LEADERSHIP

2021 proved a challenging year for many of our clients. For others, it was a year of recovery. For Loudoun Literacy Council, it has been a year of unprecedented success. We have seen numerous accomplishments in terms of our programs. We provided literacy services to 2,469 individuals in Loudoun County, serving more adults in our community than ever before—over double our numbers just two years ago. We have distributed nearly 15,000 books to those who need them most. We also trained 103 volunteers to contribute to support our clients as teachers, readers, and literacy instructors.

We have also garnered recognition for our outstanding work. The Catalogue for Philanthropy named us "One of the Best," recognizing Loudoun Literacy Council as a critical nonprofit in our region. We were also awarded the GuideStar Platinum Seal of Transparency for the fourth straight year.

We entertained and engaged our community with a virtual bedtime story reading from Loudoun Chamber President, Tony Howard. Our online "Voices and Volunteers" presentation celebrated our outstanding volunteers and shared the stories of those we serve. And we proudly returned to in-person events with Reading Between the Wines this spring and NOT Your Kid's Spelling Bee this fall.



This would not have been possible without the tremendous support of our community, partners, donors, staff, and especially, our volunteers who provided over 2,700 hours of service.

After adapting our programs last year to overcome the challenges of COVID, this year we focused our efforts on growing our services and our reach to meet the increased literacy needs of our community. Understanding that success in school depends on a strong parent-school relationship, we launched our School Success Program in 2019 with a pilot at Sterling Elementary to teach parents with limited English proficiency how to navigate the school system. This year over 105 parents participated in our School Success Program at 8 local schools and school clusters. Partnering with local businesses and organizations to provide customized work-focused English instruction at their work site, our Jobsite Literacy Programs reached 48 employees at local businesses.

While we are proud of what we have accomplished this fiscal year, we recognize that it also sets the stage for the future success of our organization. Literacy is the tool to advance agency, identity, and belonging. We are grateful for the individuals, organizations, and businesses that are committed to changing lives through literacy.

Nikki Daruwala, Executive Director Brigitta Toruño, Board Chair

WHO WE ARE

Loudoun Literacy Council has been providing literacy services in Loudoun County, Virginia, since 1980. Our programs have evolved over time from English tutoring services for recently arrived refugees into extensive literacy enrichment opportunities for adults and children through our adult and family literacy programs.

Our Adult Literacy Program provides small group classes and individual tutoring for adults seeking assistance in basic literacy, English for Speakers of Other Languages, GED preparation, financial literacy, citizenship test preparation, and health literacy.

In 2019, we added School Success, a program aimed at educating non-English speaking parents to better communicate with their child's teacher and school administration.

In 2020, we launched Stepping Stones to Literacy, a program to provide bi-lingual literacy to pre-literate English language learners.

Since 1998, our Family Literacy Program has provided the federally mandated but unfunded literacy enrichment component to the Head Start program in Loudoun County Public Schools (LCPS), which includes reading in the classrooms, book

distribution, and family literacy events for all members of the families served.

In 2017, this program was expanded to include children in LCPS's Starting Toward Excellence in Preschool (STEP) program. Our Sweet Dreams Program models reading aloud for families and provides literacy activities for families residing in the local homeless shelters. The Baby Book Bundles Program provides literacy tips and baby books to at-risk expectant and new parents. Our Book Builder Program distributes books in the community, and we incorporate a community partnership model to enhance and deliver our services.

OUR MISSION

Loudoun Literacy Council's mission is to teach English communication skills and provide literacy resources to low-income adults and children to empower them to become self-sufficient and confident in their ability to achieve their personal and professional goals.

OUR VISION

Our vision is that all those who live and work in Loudoun County will have the literacy skills required to participate and thrive in our community.

OUR CORE VALUES

RESPECT for our program participants, volunteers, and staff.

COLLABORATION among the board and staff as well as with our volunteers and partners in the community.

INCLUSIVENESS in our programs and events so that all feel welcome.

SERVICE to our community and its residents.

TRUST in the positive intent with which we all approach our work.

EMPOWERMENT of our program participants and the staff and volunteers who serve them.

TRANSPARENCY and ethical behavior in all interactions.

COMMITMENT to race and gender equity in our program development, staffing decisions, and board decisions.

AWARDS & RECOGNITION





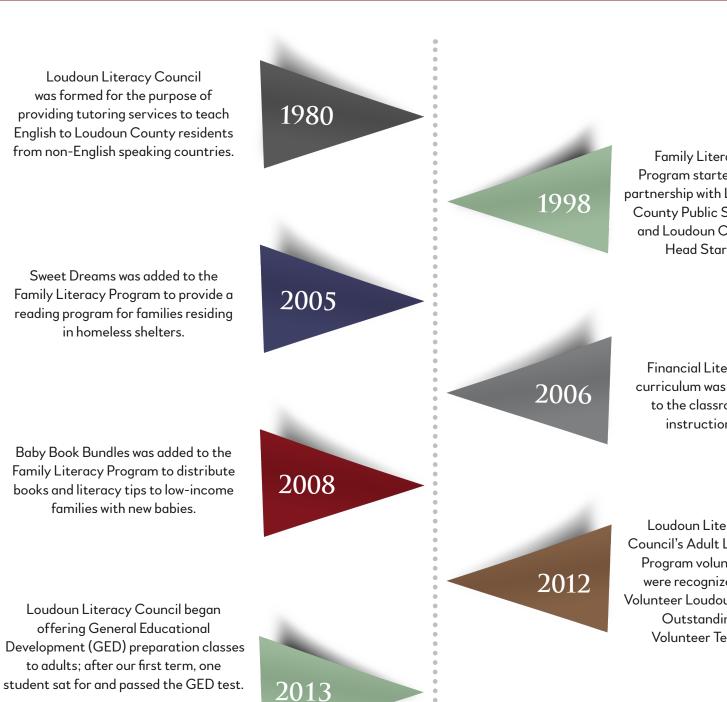








timeline of MILESTONES



Family Literacy Program started as a partnership with Loudoun County Public Schools and Loudoun County Head Start.

Financial Literacy curriculum was added to the classroom instruction.

Loudoun Literacy Council's Adult Literacy Program volunteers were recognized by Volunteer Loudoun as the Outstanding Volunteer Team.

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Financial Literacy curriculum was added to the classroom instruction.

to Literacy, a bilingual Spanish literacy program for pre-literate English language learners.

Literacy is vital to the strength and resilience of our community.

2019

2021

2014

2017 2018

Launched Stepping Stones 2020

Loudoun Literacy Counsel was recognized by the Loudoun Chamber as a Small Business Award Finalist.

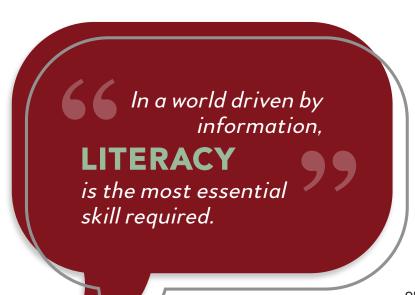
The STEP Literacy Program was introduced to provide books to children enrolled in Starting Towards Excellence in Preschool (STEP) a Virginia funded preschool program for low-income children in partnership with Loudoun County Public Schools.

The Adult Literacy Program partnered with Literacy for Life at the College of William and Mary to bring Health Education and Literacy (HEAL) Program to Loudoun County.

Started School Success Program in partnership with Loudoun County Public School.

Storytelling Workshops offered.

Inclusion in the Catalogue for Philanthropy's "One of the Best."



If you are reading this, then you don't have a problem that more than 130,000 adults in Northern Virginia struggle with every day: illiteracy. Let's be clear, literacy is not just the ability to read and write. In today's world it is so much more.

It means having the skills to access and navigate the online world, take care of our health, get a job and give our children a better life. In effect, literacy is what allows

us to be active and productive members of our community and reach our full potential. It is the most critical skill.

WHY IT MATTERS

HEALTH

The American Journal of Public Health reports that the inability to read and understand health information accounts for \$232 billion in healthcare costs each year. Low literacy is linked to problems with accessing preventative medical care, delayed diagnosis, and following instructions such as prescription labels. Limited literacy actually shortens lifespan.

EMPLOYMENT

Unemployment tied to low literacy levels accounts for an annual cost of \$225 billion in lost productivity, crime and lost tax revenue according to the National Council for Adult Learning.

GENERATIONAL LITERACY

Literacy patterns are established early. The National Bureau of Economic Research tells us that 72% of children whose parents struggle with literacy will have the same struggle. Further, a child who is a poor reader at the end of first grade is nearly 90% likely to remain a poor reader in fourth grade.

The relationship between literacy and poverty is clear. The National Institute for Literacy estimates that 43% of adults

African American/Black

Asian American/Pacific Islanders

Mixed Race/Other

Hispanic/Latino

White

Women

3%

4%

15%

61%

84%



WHOM WE SERVE

CHILDREN



American malan/Alaska Native	T /0
Asian America/ Pacific Islanders	1%
	4.07

4% Mixed Race Other 11% African American/Black

White Hispanic/Latino

15% 68%

POVERTY

with very low literacy skills live in poverty.

We admire our clients, many of whom are multilingual. Top dozen primary languages spoken by our clients:

- 1. Spanish
- 2. Urdu
- 3. Arabic
- Farsi
- 5. French
- 6. Portuguese
- 7. Telugu
- 8. Mandarin
- 9. Pashtu
- 10. Dari
- 11. Somali
- 12. Korean

IMPORTANCE OF EARLY LITERACY INTERVENTIONS



By the age of 2, children who are read to regularly display greater language comprehension, larger vocabularies, and higher cognitive skills.



The single most significant factor influencing a child's early educational success is an introduction to books and being read to at home prior to beginning school.



The greatest amount of brain arowth occurs between birth and age five.



Children who have not developed some basic literacy skills by the time they enter kindergarten are 3-4 times more likely to drop out in later years.

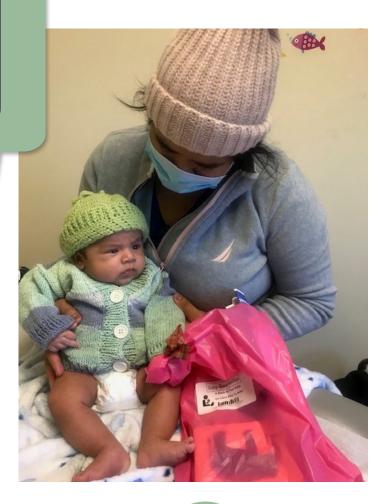


Children growing up in homes with access to books reach a higher level of education.

WHAT WE DO

FAMILY LITERACY PROGRAMS

We know that parents are children's first teachers and that learning occurs well beyond the traditional school settings. To that end, Loudoun Literacy Council has developed programs and initiatives designed to partner with Loudoun County Public Schools, local community organizations and homeless shelters to meet the unique needs of the families we serve. Teaching parents how to promote a passion for reading and helping families build their own libraries is a key priority for us.





FALL FOR READING

Each fall we host "Fall for Reading" in partnership with the Loudoun County Public Library where we encourage members of the public to come to the Library, enjoy yummy snacks, fun activities, and great stories. The best part is taking home some new and gently used books.



SWEET DREAMS PROGRAM

We know that families who are homeless often struggle with literacy, so we launched the Sweet Dreams Program. Each week we send trained volunteers into local homeless shelters for a one-hour literacy program. Our volunteers read stories to the children and engage in fun activities. Additionally, we provide the parents with literacy tips and free books.



BABY BOOK BUNDLES

Yes, literacy really can begin on day one, so each year we deliver hundreds of Baby Book Bundles to new and expectant parents.

Each bundle contains several baby books, including a bilingual baby book, and helpful instructions for how to read to your new baby.



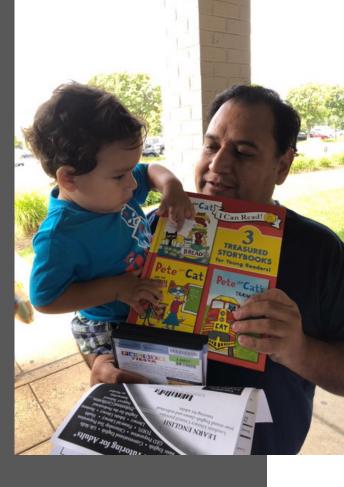
FAMILY LITERACY NIGHTS

As part of our collaboration with Loudoun County Public Schools, we host Family Literacy Nights throughout the school year. Dinner is provided, followed by a fun and entertaining story time. We use the story time as a model to teach parents how to read to their own children. In addition, each family receives literacy tips for home reading and several gently used books. It's a fun night for everyone!



HEAD START AND STEP

Loudoun Literacy Council plays an important role in helping to deliver the Head Start and STEP (Starting Towards Excellence in Preschool) programs in Loudoun County Public Schools. We provide weekly reading sessions, mobile classroom libraries and monthly book packs so children can begin their very own home libraries. We also provide instructional materials for parents so that reading can continue well beyond the classroom.





BOOK BUILDER PROGRAM

Over the years, we have become a popular repository for gently used books. Through the Book Builder program, books are donated by individuals, companies and organizations; many holding book drives on our behalf. We then distribute these books to a growing number of community partners. Every year we are astonished by the level of generosity shown by the public as some 15,000 books are distributed to families across our community. We can't think of a better purpose for used books!

Early reading
experiences and parental
involvement in children's schooling
generates higher levels of reading
achievement and long-term
learning success for
the young child.

STORY WALK



One of our newer programs combines reading and fitness. Each Story Walk features a different storybook. Pages of the book are posted along a walking path and children walk (or run!) from one page to the next until they have read the entire story. When they are done there are fun activities and healthy snacks. Best of all, they get to take the story book home with them.

ADULT LITERACY

Many of the adults we serve do not have a strong command of the English language. Some possess a high school diploma or equivalent but have gaps in their skills such as reading and understanding basic information. Most are employed and are looking to advance their professional skills. They come to us with a wealth of life experiences and knowledge. Many are motivated to learn because they want to serve as role models for their children and help their children to succeed in school.

SCHOOL SUCCESS

We know that success in school depends on a strong parent-school relationship. The School Success program offers classes to parents with limited English proficiency and who have students in the Loudoun County Public School system. We teach parents how to navigate the school system, including how to prepare for a parent-teacher conference, access the online portal, and understand report cards..

ESOL CLASSES

We teach English to speakers of other languages. Classes are offered on a range of proficiency levels from early beginner to advance level..

STEPPING STONES TO LITERACY

Bilingual Spanish program for pre-literate English learners.

GED PREPARATION

Our classes help students prepare for the GED test.

FINANCIAL LITERACY

Our financial literacy workshops are designed to help learners understand banking and basic financial principles such as budgeting, credit, investments and home ownership.

HEALTH LITERACY

We offer award winning workshops designed to help our students navigate the healthcare system and take control of their health and wellness.

JOBSITE LITERACY

We partner with local businesses and organizations to provide customized work-focused English instruction at their work site.

WORKFORCE DEVELOPMENT WEEK

September is Workforce Development month. Each year we partner with Loudoun Workforce Resource Center to provide workshops designed to teach practical skills that help adult students navigate the world of business.

STORYTELLING WORKSHOPS

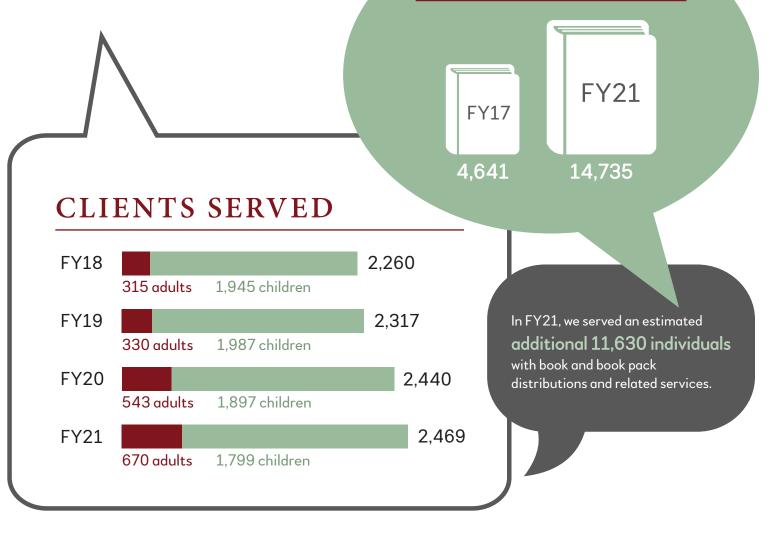
We know that low levels of literacy can lead to loneliness and even depression because people are unable to connect with their community. A critical factor of belonging is the ability to share your story. Our Storytelling Workshops empower students to tell their own story and connect in meaningful ways with their community.

CITIZENSHIP TEST PREPARATION

Our classes in civics and citizenship prepare students for the citizenship test.



BY THE NUMBERS **BOOKS DISTRIBUTED** FY21 FY17 4.641 14,735 **CLIENTS SERVED** 2,260 FY18 315 adults 1.945 children 2.317 In FY21, we served an estimated FY19 330 adults 1.987 children additional 11.630 individuals with book and book pack 2,440 **FY20** distributions and related services. 543 adults 1.897 children 2,469 FY21 670 adults 1.799 children





VOLUNTEERS

volunteers helped support the organization operations and programs

hours volunteering provided by our volunteers

value of volunteer time

(Based on Virginia's value of volunteer time, Independent Sector and Do Good Institute, 2021)

103 volunteers trained

hours in training provided at 12 sessions



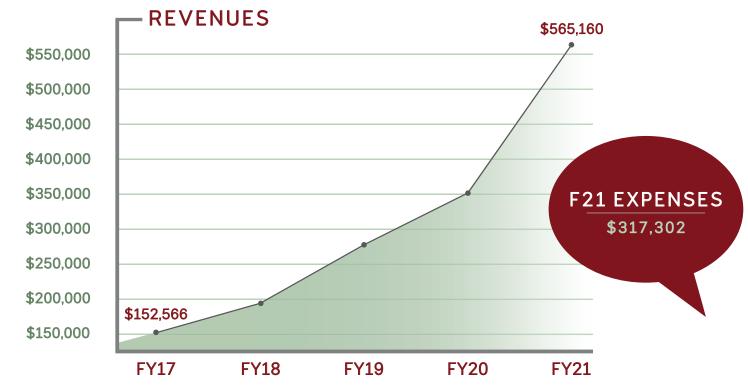
FINANCIALS

249

2,753

112

\$78,584.89



BOARD

60% BIPOC

70% WOMEN

STAFF

42% BIPOC

100% WOMEN

OFFICERS

67% BIPOC

67% WOMEN

OUR PARTNERS

Loudoun Literacy Council has cultivated many community partnerships to further our reach and impact in the community. Some of our partnerships include:

The ADAMS Center All Ages Read Together Asha for Women Ashby Ponds

Claude Moore Community Builders

Community Empowerment of Northern Virginia

Crossroads Jobs

Dulles South Food Pantry

Educando con Amor

George Mason University

Head Start & STEP (Loudoun County Public Schools)

HealthWorks for Northern Virginia

Heronview Apartments

INMED Opportunity Center

Inova Cares Clinic for Women

Little Free Libraries

Loudoun Abused Women's Shelter

Loudoun Cares

Loudoun Census Complete Count Coalition

Loudoun County Chamber of Commerce

Loudoun County Dental Clinic

Loudoun County Department of Family Services

Loudoun County Department of Parks and Recreation

Loudoun County Economic Development

Loudoun County Government

Loudoun County Health Department

Loudoun County Public Library

Loudoun County Public Schools

Loudoun County School Nutrition Services

Loudoun County Workforce Resource Center

Loudoun Free Clinic

Loudoun Hunger Relief

Loudoun Human Services Network

Loudoun Human Services Strategic Plan **Advisory Committee**

Loudoun Pediatric Obesity Coalition

Loudoun Workforce Resource Center

NEST 4-US

Northern Virginia Community College

Northern Virginia Family Services (Early Head Start)

Northern Virginia Family Services

Nueva Mayoria de Virginia en Loudoun and Western Fairfax

Purcellville Main Street Apartments

R.O.C.K. Leesburg

Sterling Foundation

Sugarland Run HOA

Town of Leesburg

United Way National Capital Area

Volunteers of America Homeless Shelter

Wolf Trap Institute for Early Learning Through the Arts

Women Giving Back

YMCA



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